

Photovoltaic panels were retaliated by the store owner due to bad reviews



Overview

Companies have misled consumers about the true costs of installing solar panels, provided shoddy craftsmanship, and left homeowners with higher utility costs, all while forcing them to sign unconscionable contracts that leave little possibility of recourse. A growing number of Texans are reporting feeling taken advantage of after purchasing residential solar panel systems. The CBS News Texas I-Team has uncovered a pattern of complaints within the industry, and now the problem has caught the attention of Texas state lawmakers. As of August 2025, we've crossed a major milestone: over 3,000 active cases. That's 3,000 homeowners standing up to lenders over unfair solar panel loans. Hundreds of these cases are. But with this expansion, has come an increasing number of disgruntled solar customers that are posting bad reviews about solar companies online, filing complaints with agencies such as the Better Business Bureau (BBB), state consumer protection departments and Attorney Generals, and even taking. AUSTIN, Texas — A new report from Texas Appleseed reveals soaring rates of solar panel-related frauds, scams, and consumer harms.

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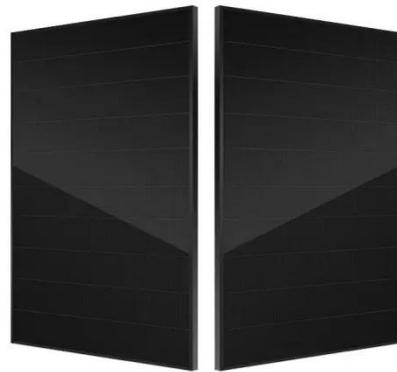
New Report Reveals Financial Damage Stemming from Solar Panel ...

The number of consumer complaints related to solar panels that were submitted to the Texas Office of the Attorney General (OAG) and Texas Department of Licensing and Regulation ...

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The Rising Wave of Complaints and Lawsuits Against Solar Companies

One of the most significant reasons customers file complaints or lawsuits against solar companies is misleading sales tactics and overpromises made during the sales process.



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False promises: As states tackle residential solar complaints, how

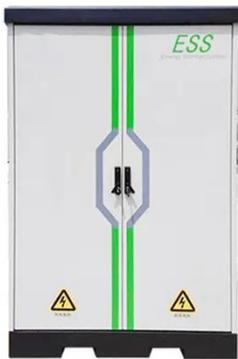
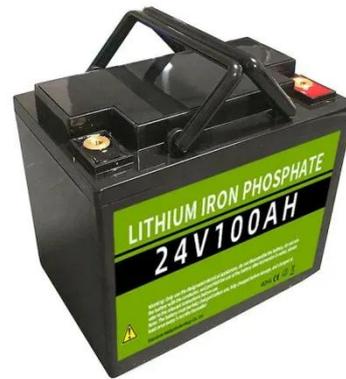
Rapidly increasing demand for sustainable energy sources has sparked an explosion of alternative energy companies, especially in the residential solar market. This development has ...

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Solar Panel Lawsuit Updates: What Homeowners Need to Know

Many homeowners trusted solar companies that promised energy savings, government incentives, and long-term warranties. However, they ended up with non-functioning systems and high ...

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Consumer Solar Awareness , U.S. Department of the Treasury

Some people have complained that they were deceived about costs and savings, misled about loans and tax credits, and pressured by aggressive sales and marketing tactics.

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What Consumer Complaints Reveal about the Solar Industry

Companies have misled consumers about the true costs of installing solar panels, provided shoddy craftsmanship, and left homeowners with higher utility costs, all while forcing them to sign ...

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Prosecutors are actively



investigating solar industry fraud -- here's

Social media is full of angry complaints about shady solar panel installers. Odds are you've even encountered one of these high-pressure salespeople at your own home.

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Bill would crack down on abusive practices in Texas ...

In some cases, solar panels were installed facing north -- away from the sun -- or on tree-shaded roofs, rendering them all but useless.

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Texas lawmakers attempt to crack down on abuse in solar panel ...

At a recent Senate committee hearing, several industry representatives showed up to advocate for cracking down on bad actors who they believe put the industry in danger.

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Rooftop solar is good for the environment but has a fraud issue : NPR

Some customers say they were victims

of fraud and forgery. This threatens rooftop solar's impressive momentum. Now, some solar companies are working to repair the industry's ...

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